# FASHION FACTORY – FREE SHOPPING WEEK

1. The customer should read and understand the terms and conditions herein carefully and taking part in this campaign

2. Reliance Retail Ltd. (Fashion Factory format) reserves its right to modify/amend the Terms & Conditions of the FREE SHOPPING WEEK (PROMO) at any time without prior notice and such modifications shall be binding on the user. The decision of Reliance shall be final

3. Period applicable for FREE SHOPPING WEEK (PROMO)

| Sr.No | Dates | Promo Communication |
|---|---|---|
| | | |
| 1 | 4th Dec | WA Community Members |
| 2 | 5th – 6th Dec | Preview Customers with Invite Message |
| 3 | 7th – 8th Dec | Extended Preview Customers |
| 4 | 9th – 13th Dec | Main Promo, Open for all |

** Note : Incase of Walkin customers, by registering via Whatsapp Community groups(WA Comm), customer can avail the Free Shopping Week Offer

4. Discount & Eligibility: Applicable only on apparels shopping

| Sr.No | Shop - MRP | Pay | Gift | GV Booklet |
|---|---|---|---|---|
| | | | | |
| 1 | Less than MRP 5000 | 50% | - | 1 |
| 2 | Shop for MRP Rs. 5000 | Rs.2000 | 1 Pillow | 1 |
| 3 | Shop for MRP Rs. 10,000 | Rs.4000 | 1 Bedsheet | 2 |
| 4 | Shop for MRP Rs. 15,000 | Rs.6000 | 1 Dohar | 3 |

5. GV Booklet Redemption Period : 1 Booklet = 5 Offers

| Sr.No | Offer | Offer | Redemption Start | Redemption Ends |
|---|---|---|---|---|
| | | | | |
| 1 | Rs.200 on apparels | 1st Voucher | 16th Dec'26 | 31st Dec'26 |
| 2 | Rs.200 on apparels | 2nd Voucher | 1st Jan'27 | 20th Jan'27 |
| 3 | Rs.200 on apparels | 3rd Voucher | 1st Feb'27 | 28th Feb'27 |
| 4 | Rs.200 on apparels | 4th Voucher | 1st Feb'27 | 28th Feb'27 |
| 5 | Rs.200 on apparels | 5th Voucher | 1st March'27 | 31st March'27 |

**Incase customer loses the GV Booklet, new booklet issuance will not be applicable to the customer

6. Payments & Other T&Cs :
    - Credit Card, Debit Card, Upi payment Gift Card / EGV / R1 Points – Accepted
    - No old promotional coupons allowed during Free Shopping Week (FSW) period

7. Exchange Policy
    - No Exchange for purchase made during Free Shopping Week (FSW) period

8. Categories Not Included for the Free Shopping Week (FSW) Offer applicability
    - Footwear
    - Accessories
    - Non-listed luggage brands

9. During Marketing promotion's, Free Shopping Week (FSW Promo) may be visible across the country as the content/promo may be shared via Digital Medium as whole. However the FSW Promo, is applicable only in select stores in a state

10. Offer valid in select markets only. Please check with the store manager/ store staff for offer details

11. Brands availability many vary from store to store

12. Product images are for representation purpose only

13. In case of any issue faced by the GV Booklet bearer, he shall reach out to our Customer service desk at the stores or Customer Care at Toll free number 1800 891 0001 or Email at customerservice@ril.com

14. All disputes are subject to the jurisdiction of courts at Mumbai only